

## 10<sup>th</sup> Annual Awards Gala Frequently Asked Questions

### **What is the refund policy?**

Please note that we will be unable to give refunds for tickets after 5 PM on Wednesday, April 15, 2021. To request a refund, please email [newiee@newiee.org](mailto:newiee@newiee.org).

### **May I pay for my Gala Ticket by Check?**

While we encourage ticket payment by credit card for easier processing, we can accept checks if absolutely necessary. Please contact [NEWIEE@newiee.org](mailto:NEWIEE@newiee.org) if you need to pay by check. Checks must be received by April 27. We cannot hold seats for tickets that are not paid. Tickets purchased after April 27 must be paid by credit card.

### **Can I buy tickets the day of the event?**

In order to allow our events team to ensure attendees are set up and registered in our virtual platform, ticket sales will close on April 27.

### **Is there a Discount Available for Students / Government / Non-Profit Organizations?**

NEWIEE is a non-profit organization and the Gala is our major annual fundraiser to support NEWIEE programs throughout the year. There are no discounts offered at this event. Your support allows us to offer discounts at other events, as well as a reduced price annual membership. Thank you for your support!

### **What is the "Rising Star" Award?**

NEWIEE created a new award in 2016, in honor of Allison Smith. Allison Smith, who was well known to many in the energy community, lost her life in a car accident in February 2015. She approached her work on regional electric matters with confidence, respect, and grace. She cared deeply about the climate implications of our energy choices, and this passion influenced her choices about her education, her personal pursuits, and her work. She is remembered for her intelligence, inquisitive nature and incomparable ability to create good cheer. In honor of Allison, NEWIEE created the "Rising Star Award" in 2016, to be given to a woman who has less than ten years' experience in her field, and who has demonstrated a commitment to and positive impact on her field, both professionally and in her personal endeavors.

### **Is my registration/ticket transferrable?**

Yes, your registration/ticket is transferable until April 27. Please contact us at [newiee@newiee.org](mailto:newiee@newiee.org) if you'd like to transfer your ticket.

### **What is the attire?**

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